

WHAT'S HAPPENING THIS SUMMER



Louisiana Medicaid Program Application Center

West Feliciana Parish Hospital is certified as a Medicaid Program Application Center. Jennifer Bonaventure, social worker on staff, is an Application Center Representative and is available by appointment to complete and submit Medicaid applications. Please call Jennifer at **(225) 784-3480** to schedule your appointment. Appointments will be made within five working days of initial contact. Please note that Jennifer can submit applications via the online Louisiana Medicaid site, but can't determine eligibility. To check the status of an application, contact the Louisiana Medicaid Hotline at **(888) 342-6207**. ♦

Come join our diabetic support group!

Everyone's welcome to join us! The support group meets the second Monday of each month from 5:30 to 6:30 p.m. in the hospital cafeteria. Participants enjoy a healthy snack, engage in peer support, participate in fun educational activities and occasionally enjoy a guest speaker. ♦

Celebrating another successful year!

➔ WEST FELICIANA PARISH HOSPITAL CONTINUES TO GROW TO SERVE THE COMMUNITY



Larry Schneider, M.D.



Patricia Schneider, M.D.

West Feliciana Parish Hospital Celebrates 42 years since the opening on February 2, 1970. Dr. Alfred Gould and Dr. Niebergall worked closely with Clifton Lasseign, architect, and also along with various medical consultants to make an efficient facility for that time. Dr. Gould practiced at the hospital from the time it opened until

November of 2006—we appreciate his years of dedication.

Two other physicians that have *longevity* at the parish hospital are Dr. Larry Schneider and Dr. Pat Schneider. They both moved here after finishing their residency in the late 1970s. Dr. Larry Schneider has remained living and working in the parish since that time. Dr. Pat Schneider has lived here since that time and currently has a thriving business in the parish.

HOW WE'VE GROWN

Other practicing physicians in the parish include Dr. Nnamdi Nwabueze, Dr. Challie Daniel, Dr. Tim Lindsey, Dr. Brooke Bock and Dr. Brandon Tilley.



Dr. Alfred Gould

We look forward to many years of service to our community from each of these dedicated physicians.

In addition, the hospital has diligently recruited specialty care physicians as well to serve our community. We have an orthopedist, an ob/gyn, a neurologist, a cardiologist and a podiatrist available one or two days a week to serve you. Our hospital thrives because of all the physicians' dedication to the community and ties with the hospital. The hospital staff and the community paid tribute to all of the practicing physicians in our parish on March 30 for National Doctors Day.

OUR MISSION FOR THE FUTURE

The goal of your community hospital and the physicians is to offer services

continued on page 3



A physician sitting in a remote location can direct the robot to go to a patient's bedside. Then the off-site physician examines and communicates with the patient and his or her family and on-site providers.

When a possible stroke victim arrives at the ER, the ER physician orders lab tests and a computed tomography (CT) scan. Once the CT scan is complete, the ER physician consults with the neurologist via telemedicine. This means the neurologist beams in via robot and is met by the ER physician at WFPH. They have a conversation about the patient, and then the neurologist examines the patient. They speak with the patient if the patient is able to speak, or with family members, to establish the onset of stroke symptoms. The neurologist makes a recommendation to the ER physician and the patient or the family. If the patient is within the window of time for treatment and is eligible, they will recommend the administration of tissue plasminogen activator (tPA), a drug capable of breaking up blood clots.

TeleStroke

➔ INNOVATIVE TECHNOLOGY FOR DELIVERING SPECIALTY CARE IN THE RURAL SETTING

Hospitals are now using telemedicine robots to extend the reach of specialists who aren't available on-site. These robots are particularly useful in time-sensitive situations, such as when a patient presents to the emergency room (ER) with stroke symptoms. Being able to have access to a neurologist with a decreased wait time, will improve patient outcomes.

Our Lady of the Lake Regional Medical Center (LOL RMC) has partnered with several greater Baton Rouge outlying hospitals, West Feliciana Parish Hospital (WFPH) being included. LOL RMC was recently certified as a Stroke Center. We're very excited to be partnered with them and the neurologist of

the Baton Rouge NeuroMedical Center. Telestroke became available through this partnership at the beginning of April 2012.

WHAT DOES THIS MEAN TO WEST FELICIANA PARISH RESIDENTS?

When someone has a stroke, it's essential that the patient be assessed and treated rapidly to prevent death or serious complications. If the patient shows up at a community hospital that has no neurology expertise in stroke care, she or he will likely be transferred to a larger institution. The treatment delay can make a big difference in the patient's outcome. So telemedicine offers the ability to improve the quality of care.

The InTouch robot is essentially a rolling machine topped by a video monitor.

FASTER TREATMENT, BETTER OUTCOMES

With this technology, the patient will receive appropriate care more quickly, and the percentage of eligible patients receiving tPA will greatly increase. The national average for being a candidate for tPA is about 30 percent, so not all patients are candidates for the tPA treatment. ♦

Images on any of these pages may be from one or more of these sources: © 2012 Thinkstock and © 2012 iStockphoto.com

We've got a winner!



Rome Sherrod, M.D., congratulates Harry Minor on being the lucky winner of the Healthy Heart Basket!

Welcoming Dr. Tilley home



Brandon Tilley, M.D., was raised in St. Francisville. He recently completed his residency in Family Practice at the Baton Rouge General Medical Center. His office is located at the Daniel Clinic, 5326 Oak St., St. Francisville, LA 70775. Call **(225) 635-5848** for an appointment. Dr. Tilley feels incredibly fortunate to be able to return home to live and practice medicine. ♦

West Feliciana Parish Hospital proudly announces a new addition to our medical staff.

An ACLS mock code drill

→ STAFF REVIEW THE USE OF TECHNOLOGICAL ADVANCED EQUIPMENT

We have advanced equipment at West Feliciana Parish Hospital (WFPH) to help the staff save valuable time and resources when caring for a patient in need of advanced cardiac life support (ACLS)—the Glidescope® and the AutoPulse.

AIRWAY MANAGEMENT AID

The GlideScope® video laryngoscope is designed to provide a clear, real-time view of airway and tube placement—ideal for difficult airways. Prior to having this advanced equipment, the physician or clinician directly visualized the airway by looking into the mouth with a laryngoscope.

Establishing and maintaining a patient airway is a vital part of clinical care. Airway management is complicated by factors, such as trauma, obesity and other anatomical anomalies, and the physician or clinician must be able to treat patients of all sizes and weights. That's why reliable, practical airway tools for a wide range of circumstances are so important.

MAINTAINING BLOOD FLOW

The AutoPulse frees up the clinician during a code situation, when a

patient needs cardiopulmonary resuscitation (CPR). The AutoPulse provides consistent, high-quality chest compressions with no interruptions, which delivers improved blood flow. Manual compressions, even when done well, only provide 10–20 percent of normal blood flow to the heart and 30–40 percent to the brain. The AutoPulse eliminates human error such as interruptions and fatigue. The life band on the AutoPulse squeezes the entire chest, delivering improved blood flow. The provider is freed up for other lifesaving interventions.

WFPH conducts practice drills to assure proficiency in lifesaving situations. ♦



WFPH staff use advanced equipment during an ACLS drill. ♦



Celebrating 42 years ...

continued from page 1

here at home so if possible, you don't have to travel out of the community for healthcare services. Healthcare is ever-changing, and it's necessary to keep up with the direction it's moving. Currently, physicians work diligently to meet the needs of the patient on an outpatient basis.

OUR NEXT STEP

In 1970, the inpatient setting was more the norm of how the physician treated the patient. Our hospital was designed during that era. Due to the present architectural design of the facility, we don't have the space needed for advanced equipment that we use for the diagnosis and treatment of patients or sufficient waiting room areas. As standards and regulations have changed in healthcare, the building has remained unchanged. For example, we don't have handicap accessibility to rooms or restrooms. You will see plans for a new hospital coming soon. Whether it will be revamping the old or building a new hospital, change is necessary to meet the needs of our community. ♦

At West Feliciana Parish Hospital, we're always working toward our

VISION: "Best People, Best Care, Healthiest Community"

MISSION: To provide high-quality, cost-effective healthcare in a safe environment consistent with the needs of the community we serve.

Employee of the Quarter

West Feliciana Parish Hospital recognizes Reginald Benson as the Employee of the Quarter. Reginald is a certified



Reginald Benson

Medical Laboratory Technician who works in all areas of the laboratory, which includes hematology, chemistry, blood bank, immunology and phlebotomy. He's passionate about his career and demonstrates his concern for patient care on a daily basis. His work is always precise and accurate, and he has been described as a devoted, loyal, honest, committed, respectful, hardworking and, above all, a reliable professional.

Congratulations Reginald. We're all so very proud of you. Keep up the great work! ♦

Medical Laboratory Technician who works in all areas of the laboratory, which includes hematology, chemistry, blood bank, immunology and phlebotomy.

We need your help!

We strive to continuously improve, and you can help. If you've been a patient of West Feliciana Parish Hospital recently, you may receive a phone call from J.L. Morgan and Associates, Inc. (area code 205) asking about your recent visit and care. We're asking the public to please participate. This is your opportunity to tell us what we did well, and where we could use improvement.

We value all of our patients' feedback and input. Thank you for choosing West Feliciana Parish Hospital for Quality Care in Your Community! ♦

Numbers you need to know ...

Keep these numbers handy for quick reference:

+ **WEST FELICIANA PARISH HOSPITAL: (225) 635-3811**

+ **ST. FRANCIS REHAB: (225) 635-2448**

+ **OUTPATIENT SCHEDULING: (225) 635-2443**

+ **SLEEP STUDIES: (225) 635-2454**

+ **EMERGENCIES: 911**

